

USG DUROCK® BRAND CEMENT BOARD INTERIOR INSTALLATION LIFETIME (30-YEAR) LIMITED WARRANTY*

WHAT IS COVERED?

United States Gypsum Company ("USG") warrants that its USG Durock® Brand cement board products (the "Product") manufactured and sold by United States Gypsum Company:

1. Shall be free from defects in material and factory workmanship at the time of manufacture.
2. Will not swell, soften, decay or disintegrate in service.
3. Will not delaminate as a result of exposure to moisture.

This warranty extends to dealers who sell our Products, contractors who install our Products, and all owners of the building within the warranty period.

HOW LONG DOES COVERAGE LAST?

* This warranty runs for the lifetime of the installation of the Product up to a period of thirty (30) years beginning on the date of installation of the Product.

WHAT ARE THE CONDITIONS OF THE WARRANTY?

In addition to all other terms and conditions of this limited warranty, the product must be installed in accordance with USG's current installation instructions in our publication *USG Durock® Brand Cement Board* submittal sheet (CB3999) and with ANSI specifications for cement backerboard, tile, and grout. In addition, the Product must be installed and maintained in accordance with the instructions in the Tile Council of North America's current edition of the *Handbook for Ceramic, Glass and Stone Tile Installation*, in the *Wall Tiling and Floor Tiling Installation Guide* sections and the subsections, *Residential & Light Construction* in wet, limited water exposure and dry areas and "residential" flooring areas.

WHAT IS NOT COVERED?

This warranty does not cover any loss or damage due to or arising from:

1. Installation practices not in accordance with United States Gypsum Company's current published recommendations, ANSI Specifications or Tile Council of North America's recommendations.
2. Structural movement of the building or failure of the structural material to which the Product is attached.
3. Acts of God, such as earthquakes, storms, floods, etc.
4. Mishandling, misuse, improper storage, or improper application.
5. Failure to maintain the building with reasonable care.
6. Installation of the Product over wood studs that are twisted or bowed.
7. Other manufacturers' products.

WHAT WILL USG DO?

USG will, at its option, replace the non-conforming Product and affected finishing material, or reimburse the claimant for its material and labor costs of replacing the non-conforming Product and affected finishing materials. In either event, USG's costs shall be not exceed the original material and labor costs of purchasing and installing the non-conforming Product and affected finishing materials. Such costs shall be established by original installation records or, if such records are not available, by USG in its reasonable discretion.

HOW DO I GET SERVICE?

To make a claim under this limited warranty, you must give USG written notice of your warranty claim no later than 30 days from the date the claimed Product problem or defect was discovered or by reasonable inspection should have been discovered, and before undertaking any permanent repair. In addition, no claim may be brought more than 30 days after the end of the warranty period regardless of the date of discovery of the alleged problem or defect. Your written warranty claim should include a brief description of the problem, photographs if available, and any sales receipts, invoices, or other information indicating the date of purchase and installation. Please send this information to: United States Gypsum Company, Product Marketing Department, Performance Materials, 550 West Adams Street, Chicago, IL 60661. The owner must allow USG's agent to access the part of the building where the Product is installed to inspect the Product. The original invoice may be required to establish that the warranty period has not lapsed.

For copies of the applicable product literature, please call 800 USG.4YOU (874-4968) or visit usg.com.

DISCLAIMER OF OTHER WARRANTIES; LIMITATIONS OF DAMAGES; EFFECT OF STATE LAW

- USG undertakes no responsibility for the quality of the product except as provided above in this Warranty. In other words, **USG DISCLAIMS ALL EXPRESS OR IMPLIED WARRANTIES OF MERCHANTABILITY.**
- USG assumes no responsibility that the product will be fit for any particular purpose for which you may be buying this product, except as provided above in this Warranty. In other words, **USG DISCLAIMS ALL EXPRESS OR IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE.** If applicable consumer laws do not allow this limitation to apply to you, then any implied warranties required under such laws are limited to the shortest period permitted under such laws.
- USG will not be responsible under this Warranty for any incidental, special, indirect or consequential damages resulting from a defect in the Product.
- This Warranty will be the exclusive remedy for all persons entitled to warranty coverage as described above. No other remedy shall be applicable.
- Some jurisdictions limit or do not allow the disclaimer of certain remedies or the exclusion of incidental or consequential damages, so the exclusions and limitations of remedies and damages in this section may not apply to you.

DOES THIS WARRANTY APPLY OUTSIDE THE U.S.?

This warranty applies to products manufactured by United States Gypsum Company or USG Interiors, LLC that are used in the United States. For the application of this warranty to products used outside the United States, please see <https://www.usg.com/warranty>.

TRADEMARKS

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800 USG.4YOU
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usg.com

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